



COVID 19 UPDATED JULY 1 2020

As we all continue to live through this unprecedented time, we would like to extend our thanks for all your support and well wishes.

We continue to be staffed and open for our patients during our regularly scheduled hours of operation.

We continue to follow Governor Murphy and the NJVMA's (New Jersey Veterinary Medical Association) administrative orders to offer curbside drop off and pick up for all pets.

When you arrive into the parking lot, you may call or text our front desk to announce your arrival and one of our staff members will check you in and a technician will come to your car to retrieve your pet for his or her appointment.

We ask all clients to wear a face covering while interacting with our staff during curbside visits.

At this time, we cannot predict when we may open the hospital for in person visits. Due to the size and design of our hospital and the large number of employees on staff, we are not able to properly be "Socially Distant"

Our staff continues to monitor their personal health and are not permitted to come to work if they have a fever or feel ill.

AFTER HOURS EMERGENCY SERVICES

Due to the ongoing increase in the volume of emergencies, we have hired GuardianVETS, a triage service staffed by NJ licensed veterinarians and Certified Veterinary Technicians. These dedicated professionals will answer our phone lines when our hospital is closed. They will assess your pet and determine if emergency care is required or if the patient is stable to wait for an urgent care visit the following morning.

If emergency care is deemed necessary, we may see them at our facility with one of our Doctors on call or when unavailable GuardianVETS will refer you and your pet to another emergency facility. We understand that this may cause some inconvenience to you, but the care and wellbeing of your pet is our number one priority.